



ELLE GROOMS

— DOGS × HORSES —

Elle Grooms – Waiver & Release of Liability

Thank you for choosing Elle Grooms. Your pet's safety is our top priority.

By booking an appointment or attending a grooming service, I (the pet owner or authorised person) acknowledge and agree to the following:

1. Assumption of Risk

Dog grooming involves inherent risks, including minor cuts, nicks, quicked nails, clipper rash, skin irritation, or stress reactions, even when the highest care is taken. I accept these normal risks.

2. Release of Liability

I release Elle Grooms, its owner, staff, and premises from all liability for injury, illness, death, loss, or damage to my pet, myself, or my property arising from the grooming service, except where caused by gross negligence or wilful misconduct.

3. Health & Behaviour Disclosure

I have disclosed all known health conditions, allergies, medications, recent surgery, anxiety, aggression, or behavioural issues. Undisclosed issues may increase risk, and Elle Grooms may stop the groom or refuse service if my pet becomes unsafe.

4. Emergency Veterinary Authorisation

In an emergency, Elle Grooms may seek veterinary treatment (at Mount Waverley Animal Hospital or my preferred vet). I am solely responsible for all costs, including those related to pre-existing conditions, matting, or behaviour.

5. Coat Condition & Parasites

Severe matting may require shaving and incur extra charges. If fleas or ticks are found, an additional cleaning fee applies and treatment is my responsibility.

6. Agreement to Terms & Conditions

I agree to the Elle Grooms Terms & Conditions (including cancellation policy, late fees, and payment terms).

Agreement

By proceeding with this booking and ticking "I have read and agree to the Terms & Conditions and Waiver" in Petboost, I fully accept this Waiver & Release of Liability and the Terms & Conditions.